**Group name:** R.O.K.S

**Group members:** -**R**aphael Superville

-Joshua **O**xley

-**K**enaird Saunders

-Adrian **S**anto

**Project Name**: Student Assistance Portal

**Defined users of the system**:

* External Stakeholders (Administrative Staff)
  + Most limited access: primarily the viewing of requested documents
* Students
  + User access limited to information concerning their profile and their corresponding student information.
* Teaching Staff (including lecturers and tutors)
  + User’s privileges ranging from the ability to view students’ information only with their department to accessing their user profile information.
  + Tutors are administered student-based accounts with additional functionalities and privileges.
* Deans and H.O.D.s
  + These users can generate summaries and statistics of all students within their department and/or faculty.
* System Administrators
  + System Administrators have the highest level of access with privileges spanning from accessing all staff information to restricting access of all users.
  + They can restrict privileges; monitor, manage and control accounts together with their information

**User Stories**

* Student user story:
  + Login/Register
* Forum
  + Student Academic Advising Forum
  + Frequently Asked Questions
  + Notice Forum
* Get Academic Advising
  + Requirements to Withdrawal (RTW) Query/Notification
  + Recommended courses for upcoming semester
  + Degree Warning Prompt
  + Forum (dedicated to communicating with advisor)
* Student Profile
  + View Transcript
  + Generate Degree Statistics
  + View Profile information
  + Generate Degree Audit
    - Number of Credits Remaining (Split into degree, foundation, elective)
* Tutors (Student) user story:
  + Login/Register
* Forum
  + Frequently Asked Questions
  + Teaching Staff Bulletin Board and Forum
    - Questions, Queries and Concerns Thread
  + Student Academic Advising Forum (to communicate with requesting students but cannot view their transcript)
  + Notice Forum
* Get Academic Advising
  + Requirements to Withdrawal (RTW) Query/Notification
  + Recommended courses for upcoming semester
  + Degree Warning Prompt
  + Forum (dedicated to communicating with advisor)
* Student Profile
  + View Transcript
  + Generate Degree Statistics
  + View Profile information
  + Generate Degree Audit (Either undergraduate or postgraduate)
    - Number of Credits Remaining (Split into degree, foundation, elective)
* Teaching staff user story:
  + Login/Register
  + Forum
  + Student Academic Advising Forum (to communicate with requesting students)
    - View Student Transcript
  + Teaching Staff Bulletin Board and Forum
    - Add Bulletin Board/Forum Thread or Post
  + Notice Forum
* User Profile
  + View Profile information
* Deans and Head of Departments (H.O.D.s) user story:
  + Login/Register
  + Forum
    - H.O.D / Dean Bulletin Board and Forum
      * Add Bulletin Board/Forum Tread or Post
    - Student Academic Advising Forum (to communicate with requesting students)
      * View Student Transcript
    - Notice Forum
  + Faculty/Department Overview
    - Generate Course/Department Report
    - Create New Course/Department Report
  + User Profile
    - View Profile information

**Restricted to each department and/or faculty**

* System Administrators
  + Restrict Staff, Deans and H.O.D.s access
* External Stakeholders (Administrative Staff) user story:
  + Generate Requested Student Records/Reports